

HEXAWARE

Hexaware's Roadmap to Modernize Workplace through Automated Windows 10 Migration Solution

Delivered the project at 12% lower costs than what the client had originally estimated, with migration completed in just 90 days.

Case study



Client

| Client

- Challenge
- Solution
- Benefits
- Summary

The client is a family-owned facilities management services company in the UK, providing integrated facilities services across a range of sectors, with clients spread over 50 countries.



Challenge

Client

| **Challenge**

Solution

Benefits

Summary

Navigating Legacy Systems and Remote Workforce

The client relies on Hexaware for 24/7 helpdesk support services, end-to-end workplace device lifecycle management, and IT infrastructure support, hosted in the client's data centers and public cloud. A large majority of their employees were using legacy operating systems (Windows 7 and older).

The client wanted to:

- Migrate to Windows 10 to take advantage of its best features and productivity benefits.
- Use this exercise to enhance the adoption of OneDrive for Business and showcase its benefits through a complete migration.
- One of the primary challenges in the entire migration process was that 40% of the user community worked remotely.
- The scope of migration also included application rationalization, remediation, and packaging.



Solution

Client

Challenge

Solution

Benefits

Summary

Executing a Risk-Free Windows 10 Migration Strategy with Automation

Hexaware's risk-free Windows 10 migration strategy modernized the workplace with automation, expert execution, and zero downtime for remote users.

Key Features

- This plan was executed with zero errors within just 90 days of initiation.
- Hexaware included automated migration to enable faster and easier migration of devices and leveraged the customer Systems Centre Manager, rearchitecting wherever necessary, at no extra cost.
- Hexaware brought in the best practices from the industry and from its own past engagements.
- Certified experts from the MS CoE teams provided the best approach to migrate all the user devices, with minimum downtime.
- Hexaware identified key sites and developed staging centers inside them to tackle the large number of remote users.

- This Windows 10 migration solution incorporated workplace modernization, Windows 10 migration services, Windows 10 upgrade automation, cloud migration services, Windows 10 migration strategy, and IT helpdesk automation.
- Crucial steps included migration support, coordination, post-migration training, planning, and communication.



Benefits

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Achieving Cost Savings, Zero Data Loss, and Enhanced Productivity

Hexaware successfully migrated all planned user devices to Windows 10 within the planned timelines. All users received their devices with no loss of official and personal data. Through best practices and excellent automation enablement, Hexaware was able to deliver the project at 12% lower costs than what the client had originally estimated.



Summary

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| **Summary**

Hexaware’s Windows 10 migration solution enabled workplace modernization for the global facilities management company, successfully migrating legacy systems to Windows 10 with zero errors in 90 days, enhancing OneDrive adoption, and addressing remote workforce challenges through Windows 10 migration services, Windows 10 upgrade automation, cloud migration services, Windows 10 migration strategy, and IT helpdesk automation, resulting in 12% cost savings and no data loss.



Achieve Risk-free Windows 10 Upgrade and Cost Savings. Contact Hexaware at marketing@hexaware.com Now!

About Hexaware

Hexaware is a global technology and business process services company. Every day, Hexawarians wake up with a singular purpose: to create smiles through great people and technology. With this purpose gaining momentum, we are well on our way to realizing our vision of being the most loved digital transformation partner in the world. We also seek to protect the planet and build a better tomorrow for our customers, employees, partners, investors, and the communities in which we operate.

With offices across the world, we empower enterprises to realize digital transformation at scale and speed by partnering with them to build, transform, run, and optimize their technology and business processes.

Learn more about Hexaware at <https://www.hexaware.com>.

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