

Hexaware for Duck Creek OnDemand Implementation

Cloud Insurance Platform to Boost Operational Efficiency

Flyer



The insurance industry is rapidly shifting to insurance cloud solutions to enhance cost efficiency, speed, innovation, and flexibility. Through legacy system migration, insurers can

accelerate quote submissions, expand their customer base, and improve experiences for customers, agents, and partners.

What makes Duck Creek OnDemand an ideal cloud insurance platform?

DCOD enables insurers to quickly launch new products, reduce the cost of operations and improve customer experience. Here's how:

- **Speed to market:** Quickly launch new products and services
- **Smarter underwriting:** Improve decision-making while reducing operational costs
- **Superior customer experience:** Enhance interactions and service quality
- **Lower Total Cost of Ownership (TCO):** Significant cost savings over 3-5 years
- **High availability:** 99.9% uptime as per SLA commitments
- **Scalability and performance:** Processes up to 13,000 claims per hour

- **Insurance regulatory compliance:** Meets PCI-DSS, GDPR, APRA regulations with annual SOC1 & SOC2 audits
- **Pre-built industry content:** Ready-to-use insurance products and seamless integrations with InsurTech and vendor ecosystems
- **Global reach:** Supports policies across 82 countries
- **Effortless upgrades:** Always stay current with silent updates and upgrades
- **Low code configuration:** Reusable definitions and inheritance structure for streamlined changes across products
- **Rapid implementation:** Go live in just 6-9 months with assured delivery

Building the roadmap for Duck Creek OnDemand implementation

Hexaware helps you seamlessly migrate legacy systems with an agile Duck Creek OnDemand implementation methodology. Our automation-first approach, Agentic AI solutions, and unique

tools reduce costs and effort, ensuring a smooth insurance digital migration.

Hexaware's insurance automation solutions

- **Preparation**

We help you define a target operating model, set up environments, identify gaps, and finalize the integration architecture—ensuring a smooth transition to Duck Creek OnDemand (DCOD).

- **Configuration & architecture alignment**

Our certified experts design and configure all modules—rating, forms, coverages, integrations, user management—while aligning with DCOD best practices.

- **Testing & test automation**

Leverage our shift-left test automation with 2000+ pre-built test cases and scripts, increasing release velocity and speed-to-market for new product launches. Our AI/ML-led autonomous testing orchestration platform eliminates manual intervention for faster releases.

- **Policy & claims migration**

Migrate policies and claims from multiple legacy systems to the Duck Creek suite using Hexaware's meta-driven automated data migration platform. The platform delivers automation in each of the stages of DCOD migration, including data profiling, cleaning, mapping, transformation and loading.

- **Continuous cloud ops support by DCOD ops team**

We provide 24/7 cloud operations, release management, and AI-driven application support to prevent incidents, automate recovery, and enable self-service across DCOD and non-DCOD applications.

Proven results:

10-20%

faster
configuration

40-50%

less functional testing
effort, 2x increase in
test coverage

30-40%

less migration
effort, zero data
quality issues

12-15%

productivity
improvement

Accelerate your journey to
Duck Creek OnDemand with Hexaware!
Contact at marketing@hexaware.com today!

About Hexaware

Hexaware is a global technology and business process services company. Every day, Hexawarians wake up with a singular purpose: to create smiles through great people and technology. With this purpose gaining momentum, we are well on our way to realizing our vision of being the most loved digital transformation partner in the world. We also seek to protect the planet and build a better tomorrow for our customers, employees, partners, investors, and the communities in which we operate.

With offices across the world, we empower enterprises to realize digital transformation at scale and speed by partnering with them to build, transform, run, and optimize their technology and business processes.

Learn more about Hexaware at <https://www.hexaware.com>

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