Managed Services for Midmarket

Hexaware

Leader

Overview

Hexaware is headquartered in Mumbai, India and operates in 19 countries. It has more than 28,500 employees across 54 global offices. In FY22 the company generated $1.2 billion in revenue, with Financial Services as its largest segment. In the U.S., it is focusing on delivering effective cloud managed services with its industry-specific solution for midmarket clients. Hexaware primarily focuses on serving sectors such as financial services, healthcare and pharmaceuticals, travel and transportation, retail and business services.

Strengths

Strong IaC practice: Hexaware uses IaC in all transformations through DevOps engagements to assist clients in developing, deploying and scaling cloud applications more quickly, safely and at a reduced cost. Several U.S. clients have lauded this effort, as it has helped them improve their CX and enabled them to go market faster.

Cloud cost optimization expertise: Hexaware leverages a broad set of cost-saving levers, including rightsizing, decomposing and FinOps philosophy. It has built a FinOps module within its Tensai® platform, which allows clients to view all their cloud spending across multiple clouds under a single portal and suggests methods of reducing cloud bills.

Robust hybrid cloud management platform: Hexaware leverages its Tensai® suite to provide efficient cloud managed services. It is highly integrated with third-party tools and platforms for optimizing hybrid cloud infrastructure operations. The platform tracks the most useful resources and provides analytics to resolve incidents with a minimum mean time to repair (MTTR). This offering helps clients manage their cloud resources efficiently through automation-enabled self-service financial management and secure hybrid multicloud environments.

Caution

When compared to its competitors, Hexaware has a very low presence in offering mainframe services. The company needs to improve its mainframe transformation and modernization capabilities and pursue clients to migrate their mainframes to modern infrastructure.