HEXAWARE

Enterprise Platforms

Empowering Organizations to Get the Most Out of Workday Investments

Flyer



Workday has changed the face of ERP, especially in the Human Capital and Financial Management functions, by transforming its outlook through its latest digital facets. However, you should partner with an expert who has a clear vision and efficient planning and can constantly nurture and manage these digital application platforms for your future corporate performance and long-term growth.

Workday and Hexaware

With 10+ years of experience as a Workday partner, Hexaware is a trusted leader in Workday Application Management and Support (AMS). We are committed to maximizing our client's business benefits by utilizing our dedicated Center of Excellence (CoE) staffed with highly skilled functional and technical consultants. Leveraging our 25 years of PeopleSoft legacy, cutting-edge offerings, platforms, and tailor-made solutions, we ensure exceptional service delivery.

Our Workday experts provide best-in-class services round-the-clock to optimize your Workday application lifecycle, offering proactive and responsive management for seamless operations. Employing a flexible support model, we help organizations optimize and standardize their Workday application lifecycle with maximum benefits.

Our Workday Spectrum

- Human Capital Management
- Financial Management
- Professional Services Automation
- Adaptive Planning
- Reporting and Analytics

Key Highlights

30k+
Tickets Resolved Per Annum

6k+
Reports Built or Supported

5K+
Integrations Build

900+
Enhancements Delivered Every Year

110+
Countries Supported

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Our Workday AMS Capabilities

- **Post Go-Live Support:** Governance Standardization, Strategy and Roadmap, Tenant Stabilization, Payroll Service, Integrations, Ticket Resolution, and Optimization.
- **Application Maintenance:** Change Management, Workday Release and Deployment, Preventive Maintenance, Enhancements, Problem Management, Performance Improvement, and Quality Assurance.
- **Application Support:** End User Enablement, Workday Configuration, Service Requests Support, Data Loads, Incident Management, and Problem Management.
- **Service Management:** Setting up Foundational Processes and Metrics, Service Level Management: Workday L1, L2 support, Knowledge Management, Continual Service Improvement, Risk Management, Communication and Reporting, and Escalation Management.
- **Application Operations:** Proactive Monitoring, Batch Job Monitoring, Performance Tuning, and User Account Management.
- **Phase X:** Advisory on additional HCM and Finance Modules, Module Enhancements, Integration Development and Maintenance, and HCM and Finance Report Analytics.

Hexaware's Workday AMS Roadmap



- Accelerated knowledge transition leveraging ZeroR (Zero Risk)
- Defining the Service Level Agreement (SLA)
- Establishing standards and best practices
- Automation scoping

- Productivity/process improvement initiatives
- Automating regression testing
- Configuration and mass data load automation
- Security assignment automation

- Enable Workday adoption planning and streamline feature adoptions
- Create awareness on roadmap items
- Core HR, organizations, staffing, business process, security, reporting, and integration assessment

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Our Workday AMS Value Proposition

- Co-support engagement model.
- Hub and spoke delivery system.
- Cutting-edge platforms.
- Availability of trained professionals through our EVOLVE program.
- Zero risk transition.
- Unique Pricing Model: T&M, T&M with built-in productivity, fixed price, and fixed capacity.

Hexaware's Workday Solution Accelerators

Integration Factory	Seamlessly integrate systems with Hexaware's 5500+ reusable integrations, managed by our Workday CoE. Cut project time and effort for smoother operations.
Mass Payroll Automation Tool	Streamline payroll with Hexaware's tool. Reconcile employee data and get comparison reports effortlessly for precision and efficiency.
Configuration Loader	Simplify configuration management. Upload data seamlessly from workbooks to your system without manual intervention.
Dynamic Data Loader	Revolutionize data loading. Manage mass data loads with ease using our Enterprise Interface Builder (EIB).
Tenant Maintenance Tool	Keep your system secure and updated. Automate tasks like updating deprecated fields and passwords for seamless integration and security.
Workday Test Automation Kit	Empower testing with Hexaware's test automation kit. Automate testing using Selenium and vanilla test cases for HCM and Finance modules, accelerating time-to-market.
Report Builder	Access a rich repository of reports managed by our Workday CoE. Reduce project timelines with reusable reports for informed decision-making.

Contact Us Now

If your organization is already live on Workday or planning to go live, speak with our experts to optimize your Workday application lifecycle, reduce costs, and ensure business continuity. Reach out to us at marketing@hexaware.com.

About Hexaware

Hexaware is a global technology and business process services company. Our 28,400+ Hexawarians wake up every day with a singular purpose; to create smiles through great people and technology. With this purpose gaining momentum, we are well on our way to realizing our vision of being the most loved digital transformation partner in the world. We also seek to protect the planet and build a better tomorrow for our customers, employees, partners, investors, and the communities in which we operate.

With 45+ offices in 19 countries, we empower enterprises worldwide to realize digital transformation at scale and speed by partnering with them to build, transform, run, and optimize their technology and business processes.

Learn more about Hexaware at www.hexaware.com

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