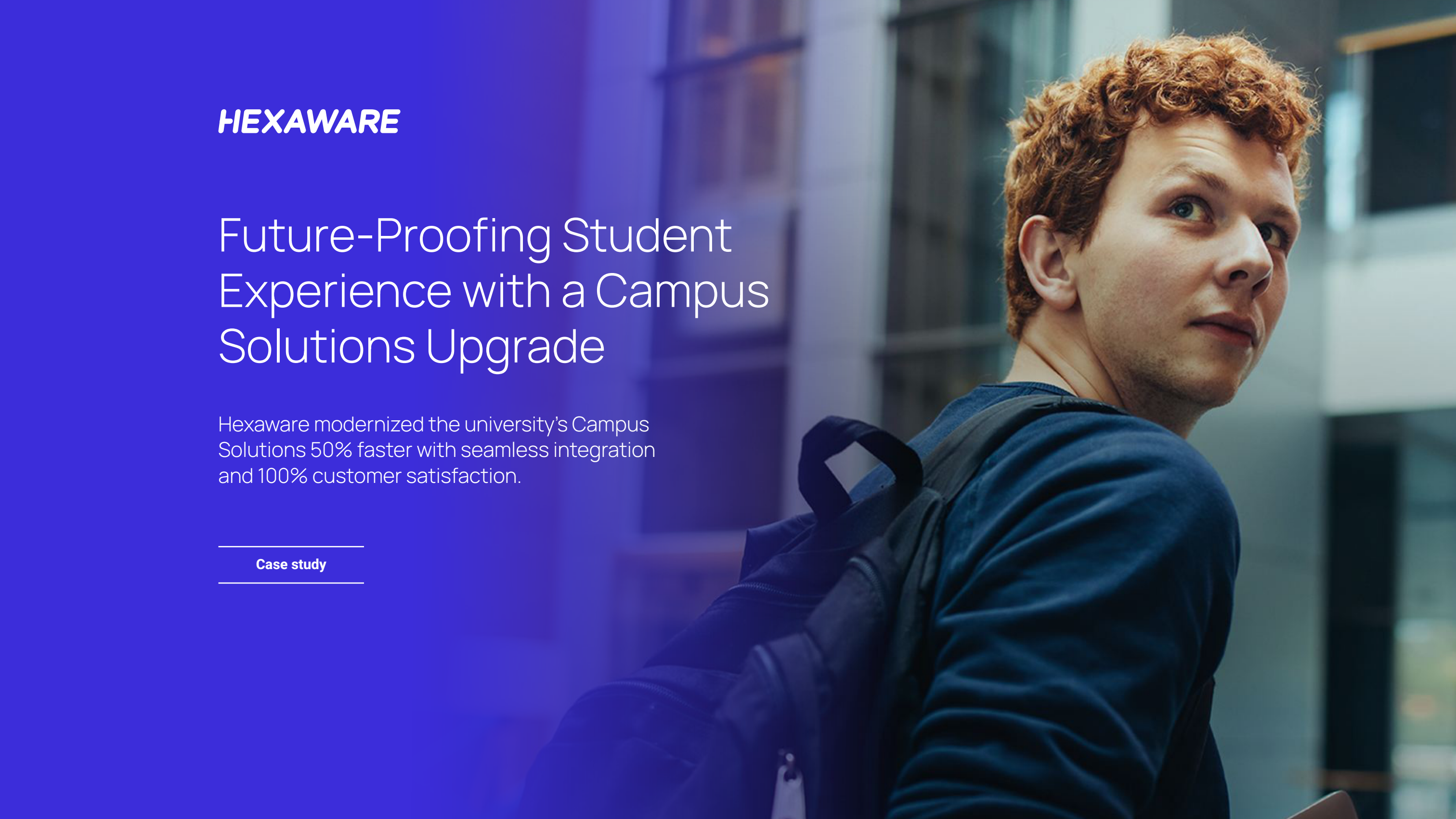




**HEXAWARE**

# Future-Proofing Student Experience with a Campus Solutions Upgrade

Hexaware modernized the university's Campus Solutions 50% faster with seamless integration and 100% customer satisfaction.

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**Case study**

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# Client

| Client

Challenge

Solution

Benefits

Summary

## World-Class University Renowned for Diverse International Community

The client is a large, research-focused university with a global footprint. Following significant growth over the years, it now supports tens of thousands of students, including a substantial international student population. With a broad portfolio of undergraduate and postgraduate programs, the institution is known for academic excellence and a strong global alumni network.



# Challenge

Client

| **Challenge**

Solution

Benefits

Summary

## Overwhelmed by Growth, Struggles with Outdated Student System

With over 40,000 students pursuing their academic dreams, this Australian university was struggling to handle additional capacity. An aging PeopleSoft enterprise system was struggling to keep pace with record enrollment numbers and ambitious institutional growth. It was time for a change.

To deliver next-gen campus experiences, an upgrade of its Campus Solutions platform was imperative. Seamless integration was necessary to boost research output and quality, while advanced authentication was essential to ensure next-gen security and robust access governance across platforms.

Specific needs included:

- Transitioning from PeopleSoft Student Admin version 7.6 to Campus Solutions .
- Incorporating custom modules for research management.
- Bridging Campus Solutions and HR modules on different Oracle databases.
- Adding LDAP authentication to existing interfaces.



# Solution

- Client
- Challenge
- Solution**
- Benefits
- Summary

## PeopleSoft Campus Solutions for Seamless Integration

Partnering with Hexaware, the university embarked on a transformational Campus Solutions implementation. Hexaware consultants meticulously executed the technical upgrade, while collaborating to build customized modules tailored to the university’s needs. Staff training empowered administrators to make the most of the new capabilities, and ongoing support ensured the platform could continuously adapt to emerging institutional requirements.

Hexaware provided a comprehensive enterprise system upgrade and integration solution, which included:

- Performing a technical upgrade to latest Campus Solutions modules.
- Building custom modules for research management functions.
- Ensuring synchronization across modules using a secure integration bridge.
- Conducting training to equip administrators for going live.
- Providing ongoing optimization with the latest feature packs and patches.



# Benefits

Client

Challenge

Solution

**Benefits**

Summary

## Seamless, Rapid Campus Solutions Modernization

- Modernized the university's Campus Solution 50% faster than expected.
- 100% integration connected critical systems end-to-end.
- Flawless custom modules augmented capabilities.
- Modern campus experiences engaged students and faculty, resulting in a 100% customer satisfaction index.



# Summary

- Client
- Challenge
- Solution
- Benefits

| Summary

## Campus Operations Transformation with Hexaware's Tailored Solutions

The upgrade to the latest PeopleSoft Campus Solutions module, full integration with all Oracle databases, and additional authentication capabilities highlighted Hexaware's expertise in executing end-to-end PeopleSoft transformations. By partnering with Hexaware, the university gained a modernized Campus Solutions platform capable of supporting innovation in student services and institutional growth, solidifying its footing for the future. With the upgraded Campus Solutions platform, the institution is well-positioned to improve student experiences and drive academic excellence.



Ready to modernize  
your campus?

Contact us at [marketing@hexaware.com](mailto:marketing@hexaware.com) to  
learn how Hexaware can help your education  
institution thrive.

## About Hexaware

Hexaware is a global technology and business process services company. Every day, Hexawarians wake up with a singular purpose: to create smiles through great people and technology. With this purpose gaining momentum, we are well on our way to realizing our vision of being the most loved digital transformation partner in the world. We also seek to protect the planet and build a better tomorrow for our customers, employees, partners, investors, and the communities in which we operate.

With offices across the world, we empower enterprises to realize digital transformation at scale and speed by partnering with them to build, transform, run, and optimize their technology and business processes.

Learn more about Hexaware at <https://www.hexaware.com>.

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