



HEXAWARE

Achieving Excellence with Automation in Audit Processes

Streamlining global compliance and enhancing
operational efficiency for a Big 4 accounting firm

Case study

Client

| Client

- Challenge
- Solution
- Benefits
- Summary

Our client is a UK-based Big Four accounting firm known for their global reach and robust audit services. The leading professional services organization sought to modernize their long-term audit program to reduce manual redundancies and ensure consistency.



Challenge

Client

| **Challenge**

Solution

Benefits

Summary

Our client faced several challenges with their audit platform:

- Manual tasks caused inefficiencies and errors, requiring automation in audit processes.
- Global processes lacked standardization, leading to inconsistencies in outcomes.
- Redundancies in AR/AP and data sampling slowed operations and increased error rates.
- Needed an efficient audit platform to streamline global audit operations while reducing time spent on manual processes.



Solution

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Hexaware delivered a comprehensive automation solution, including:

- **Automation in Audit Processes:** Leveraged AI, ML, and OCR to digitize audits, introducing automation across critical audit functions.
- **Audit Automation Tools:** Integrated smart products like automated reconciliation, intelligent checklists, and document intelligence for transaction audits.
- **Artificial Intelligence in Auditing:** Applied AI-powered bots and ML algorithms to replace existing middleware solutions, enhancing efficiency.
- **Global Standardization:** Enabled multilingual support across 127 countries, compliant with 22 languages, to address audit program diversity.
- **Advanced Audit Platform Features:** Integrated tools like Magic Link and DocuSign for seamless external audits, streamlining approvals and confirmations.



Benefits

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Our solution redefined the client's audit operations, achieving:

- Significant time savings of 70,000–175,000 hours daily across global auditors.
- Enhanced accuracy and efficiency through automation in the audit process, reducing errors in AR/AP and sampling tasks.
- Standardized processes ensuring consistency and compliance worldwide.
- Supported 35,000 auditors globally, with the capacity to serve 100,000 auditors post-global deployment.



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Hexaware partnered with a Big Four accounting firm to streamline their long-term global audit program using cutting-edge automation in audit and AI-driven solutions. By integrating advanced tools like OCR, AI, and ML, the platform automated five key manual processes, reduced redundancies, and standardized global audit procedures. Our solution delivered multilingual functionality, compliance with global regulations, and seamless external audit management via tools like DocuSign. The result was a transformative audit platform that enabled the client to scale operations, reduce errors, and save thousands of hours daily for their auditors.



About Hexaware

Hexaware is a global technology and business process services company. Every day, Hexawarians wake up with a singular purpose: to create smiles through great people and technology. With this purpose gaining momentum, we are well on our way to realizing our vision of being the most loved digital transformation partner in the world. We also seek to protect the planet and build a better tomorrow for our customers, employees, partners, investors, and the communities in which we operate.

With offices across the world, we empower enterprises to realize digital transformation at scale and speed by partnering with them to build, transform, run, and optimize their technology and business processes.

Learn more about Hexaware at www.hexaware.com.

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