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Financial Operations Optimization with Appian Platform: A Digital Transformation Success Story

Client

Our client is a top-tier global investment firm specializing in private equity, credit, and investment solutions. They've built a strong reputation in buyouts, growth capital, real estate, and infrastructure. As of 2023, they were managing over $400 billion in assets.

Challenge

The client set out to modernize its enterprise financial operations with hyperautomation. The goal? Real-time accounting and optimized financial processes. But, as with any major shift, they ran into a few roadblocks:

- **A Smooth Transition:** Moving to hyperautomation meant creating a system that wasn't just powerful but also easy to use and aligned with business goals.
- **Complex Accounting Models:** Their intricate, non-standardized processes made automation tough.
- **Scattered Data:** Financial data was spread across disconnected systems. Teams had to rely on tedious manual workarounds to piece things together.

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Solution

To tackle these challenges, the firm leveraged the Appian Platform for a full-scale digital transformation in collaboration with Hexaware. Key innovations included:

- **Smarter Automation:** We built intelligent, scalable solutions to handle complex accounting scenarios.
- **Seamless Integration:** Siloed financial systems are now seamlessly connected, cutting out unnecessary manual workarounds.
- **Real-Time Insights:** Decision makers finally got access to instant, data-driven insights instead of waiting on outdated reports.

By combining hyperautomation with smart process redesign, the firm didn't just fix current problems—they built a system ready to scale for the future.

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Benefits

Summary

Benefits

Here’s how things improved:

- **Work got faster:** Automated workflows freed up time, so teams could focus on high-value tasks instead of repetitive work.
- **Finance operations ran smoother:** Better controls, more efficient processes, and fewer bottlenecks.
- **User experience leveled up:** The new system was intuitive and easy to use, so adoption was quick and painless.
- **Reporting became real-time:** No more waiting around for outdated financial reports. Decisions could be made faster and with more confidence.
- **Data was finally reliable:** Standardized, consistent information meant fewer errors and better long-term planning.

Summary

By adopting the Appian Platform, our client successfully modernized enterprise accounting and financial operations. Manual work was slashed. Legacy systems got integrated across accounting, compliance, tax, legal, and corporate functions. Transparency increased across the board.

The result? Faster processing of calls and distributions, quick financial reporting, and real-time accounting solutions. All of this translated to higher efficiency, better decision-making, and a future-ready financial system built for long-term growth.

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About Hexaware

Hexaware is a global technology and business process services company. Every day, Hexawarians wake up with a singular purpose: to create smiles through great people and technology. With this purpose gaining momentum, we are well on our way to realizing our vision of being the most loved digital transformation partner in the world. We also seek to protect the planet and build a better tomorrow for our customers, employees, partners, investors, and the communities in which we operate.

With offices across the world, we empower enterprises to realize digital transformation at scale and speed by partnering with them to build, transform, run, and optimize their technology and business processes.

Learn more about Hexaware at https://www.hexaware.com.

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