

Reimagine Salesforce with Hexaware

Smarter CX. Faster time-to-value. AI-powered, people-first solutions that scale.

Flyer



Purpose-built Salesforce services for healthcare, insurance, wealth management, life sciences, and more—designed to drive smarter outcomes and seamless experiences.

In a data-driven world, speed and intelligence are key. Salesforce Data Cloud and Agentforce combine to deliver personalized experiences, real-time insights, and smarter automation. Agentforce empowers you to build low-code, autonomous AI agents that support both customers and employees. As a trusted Salesforce Partner, Hexaware's Salesforce capabilities span the Salesforce ecosystem—helping businesses modernize, streamline operations, and achieve value across every touchpoint.

One Partner. Every Salesforce Cloud.

From strategy to support, Hexaware delivers end-to-end services across the full Salesforce ecosystem—including Data Cloud, Agentforce, Sales, Marketing, Service, Experience, Platform, Revenue, Analytics, Integration, Financial Services, and Health Cloud.

What We Deliver



Consulting

We turn strategy into execution with CX roadmaps, clear ROI, and scalable architecture—powered by AI—so you can align teams, accelerate transformation, and achieve value from day one.



Experience Design

We craft intuitive, human-centered journeys that boost engagement and adoption—leveraging AI to personalize every touchpoint and make interactions seamless for your customers, partners, and employees.



Product Engineering

Our teams build scalable, low-code Salesforce solutions enhanced with AI capabilities that reduce time-to-market, cut complexity, and help you evolve fast with ready-to-use components and future-proof architecture.



Evolution Services

Beyond go-live, we keep your systems sharp and your teams productive through continuous optimization, AI-powered automation, and DevOps support that ensures long-term performance and agility.

Our Solution Offerings



Future-Proof Your Business with Modernization

- Migrate seamlessly to Salesforce Industry Clouds (FSC, Health Cloud)
- Execute Hyperforce migrations and legacy CRM upgrades
- Consolidate and optimize Salesforce orgs
- Move from Classic to Lightning with minimal disruption



Extend Capabilities with Smart Implementations

- Build end-to-end processes for lead nurturing, patient, and wealth management
- Enable customer, employee, and partner-centric workflows on Platform Cloud
- Integrate front and back-office data for a unified 360° experience



Evolve Continuously with Intelligent Services

- Drive transformation through automation, DevOps, and test automation
- Conduct deep architecture reviews and manage technical debt
- Boost adoption with continuous improvements and user-centric enhancements



Deliver Personalized Experiences with AI & Data Cloud

- Create unified customer profiles using enterprise data
- Build and manage autonomous AI agents using Salesforce Agentforce and Einstein AI for smarter, real-time customer and employee support
- Deploy low-code AI apps across Sales, Service, and Marketing



Connect Seamlessly with Enterprise-Grade Integration

- Strengthen data quality and governance
- Deliver robust integrations using plugins, AppExchange, or custom builds
- Implement scalable iPaaS solutions using MuleSoft



Industry-Smart Salesforce Solutions

- Enable personalized care, consent management, and patient engagement with Health Cloud
- Power clinical, logistics, and supply chain workflows for CAGT operations
- Transform client relationships into AUM growth through Private Wealth solutions

Experience the Difference with Hexaware

Trusted by leaders. Powered by AI. Built for outcomes.

Summit-tier Salesforce Partner with 1400 certifications and 1000+ projects delivered

Digital Workforce in Action: Scalable, skilled, and AI-augmented teams that deliver at speed

Agentforce Expertise: We help you build low-code autonomous agents that support customers and employees alike

Industry-first Mindset: Deep experience in healthcare, insurance, financial services, and more

End-to-End Services: From CX strategy to support and optimization—we've got you covered.

About Hexaware

Hexaware is a global technology and business process services company. Every day, Hexawarians wake up with a singular purpose; to create smiles through great people and technology. With offices across the world, we empower enterprises worldwide to realize digital transformation at scale and speed by partnering with them to build, transform, run, and optimize their technology and business processes.