

HEXAWARE

HR Modernization on Oracle Cloud Infrastructure for a Global Law Firm

30% less downtime and a 20% boost in
HR efficiency—powered by a smooth PeopleSoft
HCM to Oracle Cloud Infrastructure migration.

Case study



Client

| Client

Challenge

Solution

Benefits

Summary

Global Reach, Complex Needs

A leading international law firm with offices across the U.S., Europe, Asia, and the Middle East, the client needed to modernize its IT backbone. With a growing workforce and evolving HR demands, the client sought a more agile, secure, and efficient platform for HR operations—laying the foundation for true HR digital transformation.



Challenge

Client

| **Challenge**

Solution

Benefits

Summary

Aging Systems Holding Back HR Innovation

The firm's PeopleSoft HCM 9.2 setup was still running on-premises. While reliable, it was resource-intensive and slow to adapt. The need was clear: a secure PeopleSoft HCM cloud migration to a modern, scalable platform that could support HR environments in both the U.S. and Saudi Arabia. They required faster updates, reduced manual interventions, and minimal disruption to daily operations.



Solution

- Client
- Challenge
- Solution**
- Benefits
- Summary

Smart Migration, Global Support

Hexaware migrated the firm’s PeopleSoft HCM and PeopleTools environment from on-premises to Oracle Cloud Infrastructure, covering Core HR, Recruiting, Benefits, Payroll, Time & Labor, and Absence Management.

Automated tools streamlined customization analysis, assessments, and testing—cutting the time and risk usually associated with large-scale HR digital transformation projects. Post-migration, we provided end-to-end global instance support, ensuring smooth operations across geographies.



Benefits

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Efficiency, Security, and a Better Employee Experience

- Security upgrades with automated updates, cutting unscheduled downtime by 30%
- Smarter cloud management, improving specialized IT resource utilization by 30%
- Streamlined HR processes, reducing manual errors and boosting efficiency by 20%

The result? A modern, responsive HR system that frees the firm's teams to focus on people—not processes.



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| Summary

A Confident Step Into the Future

By moving PeopleSoft HCM to Oracle Cloud Infrastructure, the client gained a secure, scalable, and efficient platform ready to support a global workforce. With Hexaware’s expertise and automation-first approach, the transition was seamless, the impact immediate.



Ready to modernize your HR systems—without the headaches? Reach out to marketing@hexaware.com to get started.

About Hexaware

Hexaware is a global technology and business process services company. Every day, Hexawarians wake up with a singular purpose: to create smiles through great people and technology. With this purpose gaining momentum, we are well on our way to realizing our vision of being the most loved digital transformation partner in the world. We also seek to protect the planet and build a better tomorrow for our customers, employees, partners, investors, and the communities in which we operate.

With offices across the world, we empower enterprises to realize digital transformation at scale and speed by partnering with them to build, transform, run, and optimize their technology and business processes.

Learn more about Hexaware at <https://www.hexaware.com>.

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