

Hexaware's Sustainable Cost Management Approach for Guidewire InsuranceSuite

Flyer



Driving Cost Efficiency and Innovation

Is there a smarter way to bring application support and maintenance costs down quickly without affecting your day-to-day operations and market competitiveness?

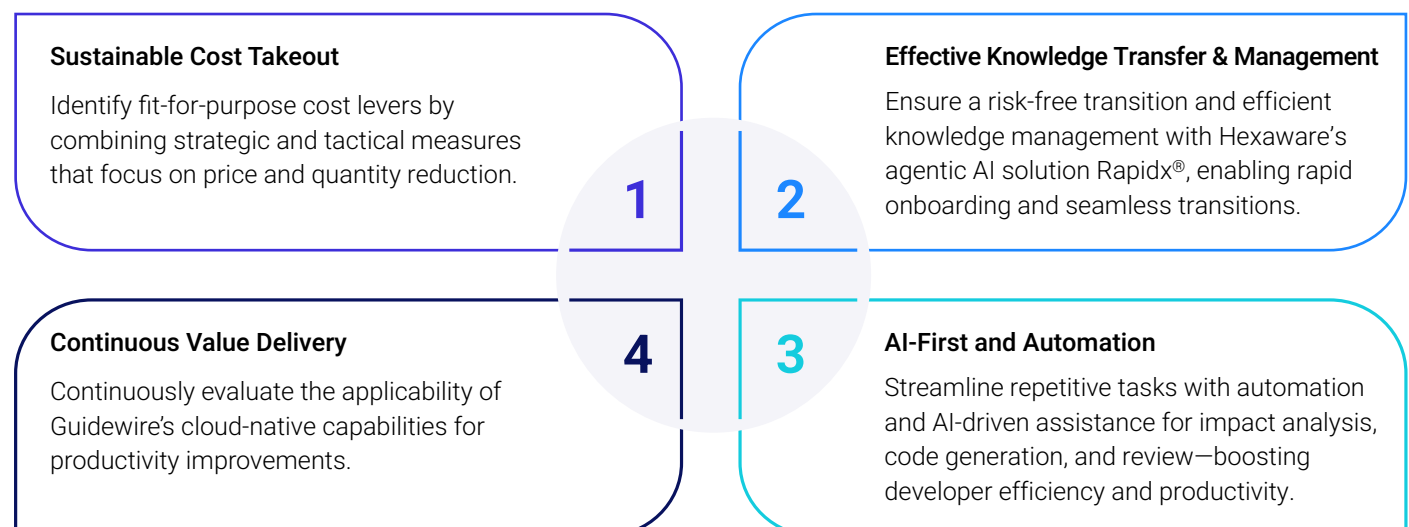
With Hexaware's cost optimization solution, it is possible. Focused on driving growth and innovation, we've helped insurers achieve:

15% TCO reduction in application support and maintenance of Guidewire InsuranceSuite for a large UK-based insurer over three years.

Cost reduction of up to 25% over a period of 2 years for a US West Coast insurer through AI-powered automation, boosting incident resolution, productivity, and operational efficiency.

Programmatic Approach to Cost Optimization: From Planning to Execution

With extensive P&C insurance experience, we reduce TCO through a programmatic approach emphasizing agility, efficiency, and customer experience. Hexaware's strategy leverages AI, automation, and cloud-native capabilities to optimize costs across application maintenance and support for long-term and short-term goals.



Our Process

This is how Hexaware drives sustainable efficiency and productivity:

- **Cost Optimization Assessment:** Hexaware's 4-week assessment identifies fit-for-purpose cost levers for a sustainable cost reduction plan.
- **Risk-Free Transition:** Hexaware ensures a seamless, low-risk transition with its agentic AI-powered platform, Rapidx®. By automating system documentation and generating code-level deep dives, Rapidx® reduces dependency on incumbent vendors and minimizes knowledge loss during onboarding.
- **AI in SDLC:** Hexaware accelerates IT service management transformation by integrating its purpose-built AI-in-SDLC solution for Guidewire with the platform's native AI capabilities. This unified approach enables AI-assisted impact analysis, intelligent code generation, and automated code reviews—streamlining the handling of service requests, incidents, and enhancements.
- **Programmatic Guidewire Cloud Adoption:** Hexaware's approach evaluates and recommends Guidewire Cloud features for productivity improvements, with periodic assessments for alignment with the software release strategy.

Our Enablers

Hexaware's enablers are custom-built to drive efficiencies through our high-performing tools and frameworks:

- **Comprehensive Assessment Toolkit:** Identifies cost-saving opportunities and prioritizes them based on feasibility, size, and speed to benefit, along with impact analysis on day-to-day business and future readiness.
- **Rapidx®:** Hexaware's agentic AI-powered platform accelerates application support and maintenance by embedding business context and intelligent automation into every task. Rapidx® AI agents drive higher velocity, exponential productivity, and faster time to market.
- **AI-Driven Support:** Leverage Hexaware's purpose-built AI solutions for analysis, development, and testing across service requests, incident management, and enhancements.
- **Resource Optimization Framework:** Includes rate benchmarking, headcount optimization, pyramid rationalization, and right-shoring.
- **AI-First and Automation:** Features AI-enhanced governance, AI-powered insights, automation-led operations, DevOps, and test automation.

How Are We Different?



About Hexaware

Hexaware is a global technology and business process services company. Every day, Hexawarians wake up with a singular purpose: to create smiles through great people and technology. With this purpose gaining momentum, we are well on our way to realizing our vision of being the most loved digital transformation partner in the world. We also seek to protect the planet and build a better tomorrow for our customers, employees, partners, investors, and the communities in which we operate.

With offices across the world, we empower enterprises to realize digital transformation at scale and speed by partnering with them to build, transform, run, and optimize their technology and business processes.