

HEXAWARE

Power Smarter CX with Salesforce

AI-driven personalization, automation,
and industry-ready Salesforce solutions
with Hexaware.

Flyer



In a data-driven world, enterprises need speed, intelligence, and adaptability. With the combined power of Salesforce Data Cloud and Agentforce, organizations can unlock real-time insights, deliver personalized experiences, and drive seamless automation.

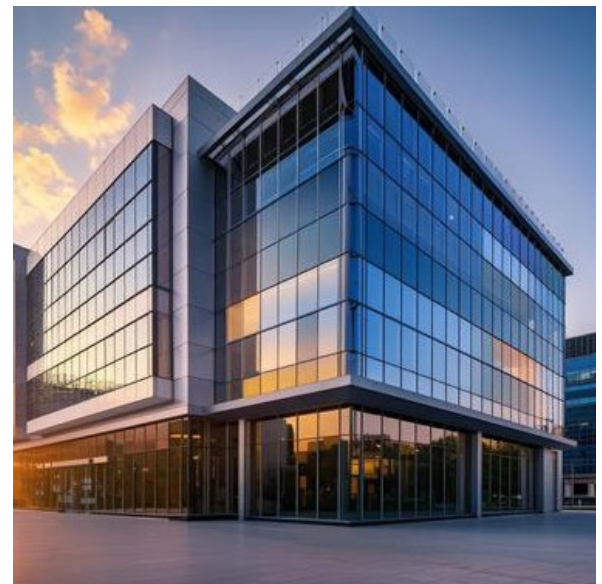
Agentforce empowers enterprises with low-code, autonomous AI agents across sales, service, marketing, and industry-specific needs—from prospect research and guided selling to patient assessments and claims automation.

As a trusted Salesforce Partner, Hexaware helps enterprises modernize, consolidate, and continuously evolve on Salesforce—accelerating value realization while enabling industry-smart solutions in healthcare, financial services, wealth, and life sciences.

One Partner. Every Salesforce Cloud

From strategy to support, Hexaware delivers end-to-end services across the full Salesforce ecosystem—including [Data Cloud](#), [Agentforce](#), [Sales](#), [Marketing](#), [Service](#), [Experience](#), [Platform](#), [Revenue](#), [Analytics](#), [Integration](#), [Financial Services](#), and [Health Cloud](#).

**Future-ready
enterprises thrive
with Salesforce,
enabled by Hexaware's
expertise.**



Our Solution Offerings

Enable and Extend Agentforce

Sales

- Research prospects, summarize records, draft emails
- Personalized feedback and recommendations with Sales Coach
- Guided selling for informed decisions

Service

- Resolve issues faster with AI insights
- Gain 360° account views for proactive support
- Enable customer self-service

Marketing

- Automate scheduling, tracking, and analytics
- Create tailored promotional content

Agentforce for Industries

Healthcare

- Summarize medical/medication details
- Simplify patient assessments and benefits verification
- Track outcomes and onboard providers seamlessly

Financial Services

- Portfolio analysis and personalized financial plans
- Automate claims processing and fraud detection
- Address client inquiries efficiently

Deliver Personalized Experiences with

AI & Data Cloud

Build Custom AI Agents with Agentforce

- Create unified customer profiles with enterprise data
- Tailor AI agents to unique business needs
- Customize capabilities for industry-specific requirements

Integration with External LLMs

- Enhance AI capabilities with external large language models
- Connect with multiple MCP servers for a unified agentic AI experience

About Hexaware

Hexaware is a global technology and business process services company. Every day, Hexawarians wake up with a singular purpose: to create smiles through great people and technology. With this purpose gaining momentum, we are well on our way to realizing our vision of being the most loved digital transformation partner in the world. We also seek to protect the planet and build a better tomorrow for our customers, employees, partners, investors, and the communities in which we operate.

With offices across the world, we empower enterprises to realize digital transformation at scale and speed by partnering with them to build, transform, run, and optimize their technology and business processes.

Learn more about Hexaware at www.hexaware.com

Future-Proof Your Business with Modernization

- Seamlessly migrate to Salesforce Industry Clouds (FSC, Health Cloud)
- Execute Hyperforce migrations and legacy CRM upgrades
- Consolidate and optimize Salesforce orgs
- Transition from Classic to Lightning with minimal disruption

Evolve Continuously with Intelligent Services

- Drive transformation with automation, DevOps, and test automation
- Conduct deep architecture reviews and manage technical debt
- Boost adoption through continuous improvements and user-centric enhancements

Industry-Smart Salesforce Solutions

- Enable personalized care, consent management, and patient engagement with Health Cloud
- Power clinical, logistics, and supply chain workflows for CAGT operations
- Transform client relationships into AUM growth through Private Wealth solutions

Experience the Difference with Hexaware

As a Summit-tier Salesforce Partner with 1,400+ certifications and 1,000+ projects delivered, Hexaware brings an AI-augmented digital workforce, Agentforce expertise, and deep industry knowledge to deliver end-to-end Salesforce services from strategy to optimization.