

Accelerate Your Move to Duck Creek OnDemand—with Confidence

Flyer



Modern insurance demands flexibility, speed, and innovation. That's why carriers are upgrading to Duck Creek OnDemand (DCOD)—a cloud-based platform offering enhanced performance, lower TCO, and scalable support for even the most extreme claim events.

But successful transformation requires more than a lift-and-shift. DCOD upgrades must align with Duck Creek Technologies' Cumulus design standards, which means identifying and remediating customizations and non-conformant objects in your current environment.

Hexaware Makes It Seamless

With Hexaware's DCOD Enablement Toolset—endorsed by Duck Creek Technologies—you get:

- **70% risk mitigation** through automation-led discovery and remediation
- **Up to 60% time and cost savings** versus traditional methods
- **90% tech debt-free transformation**
- **100% assurance** with full visibility and reporting

Smarter Upgrades. Proven Outcomes.

- **Predictable execution:** Automated sizing and scheduling for accurate plans
- **Tech-debt-free remediation:** Automated upgrade support with step-by-step guidance for remaining manual tasks
- **360° visibility:** A consolidated dashboard for single-point insights
- **End-to-end lifecycle support:** From assessment through QA and stabilization

Case Study: Automation in Action

A leading U.S. specialty insurer partnered with Hexaware to upgrade its **Duck Creek Claims** platform to **DCOD Claims V12**. Using our automated toolkit, the project achieved 40% savings in time and cost while improving operational efficiency, reducing loss adjustment expenses, and elevating customer satisfaction.

Why DCOD Upgrades Are Urgent—and Complex

Insurance carriers are under pressure to modernize. Duck Creek Technologies recommends migrating all on-premises Duck Creek Core Modules, Data Hubs, and integrations to Duck Creek OnDemand (DCOD) to take advantage of its speed, cost efficiency, scalability, and innovation.

However, before upgrading, insurers must comply with Cumulus design standards—requiring a deep analysis of legacy configurations and business objects to identify non-conformities. Without automation, this process is slow, resource-intensive, and risky.

The Challenges CIOs Face

Many CIOs hesitate to approve DCOD upgrades because of:

- Uncertainty around **complexity, cost, and timelines**
- Custom code and legacy configurations that don't align with **DCOD** requirements
- Lack of visibility into the **true effort and risks** involved
- Concerns over post-upgrade **stability and disruption**

Traditional upgrade planning relies heavily on:

- Manual assessments of base manuscripts, SQL, **Express 2** pages, and skins
- Time-consuming analysis of **custom code** and **integrations**
- Strategy development for rollback, QA, and stabilization

Hexaware's AI-Driven DCOD Upgrade Enablement Toolset

We replace manual effort with automation—covering the **entire upgrade lifecycle** with unmatched transparency, accuracy, and speed:

- **Automated reports** highlight non-conformances against DCOD best practices
- **Sizing estimations** enable confident scheduling and budgeting
- **Remediation tools** eliminate **tech debt** and auto-complete most upgrade tasks
- **Step-by-step guidance** supports any required manual efforts
- **Automation-driven QA** ensures **zero downtime** and seamless validation

Built for Predictability. Designed for Speed.

Up to **60% savings** in time and cost

Over **70% of risks** mitigated through automation

90% tech-debt-free cloud transformation

100% transparency via real-time **DCOD upgrade** dashboards

Partner with Hexaware for a confident, cost-effective DCOD transition.

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About Hexaware

Hexaware is a global technology and business process services company. Every day, Hexawarians wake up with a singular purpose: to create smiles through great people and technology. With this purpose gaining momentum, we are well on our way to realizing our vision of being the most loved digital transformation partner in the world. We also seek to protect the planet and build a better tomorrow for our customers, employees, partners, investors, and the communities in which we operate.

With offices across the world, we empower enterprises to realize digital transformation at scale and speed by partnering with them to build, transform, run, and optimize their technology and business processes.

Learn more about Hexaware at <https://www.hexaware.com>

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