

A photograph of two men in business attire (light blue shirts and dark ties) sitting at a desk. The man on the right is pointing at a laptop screen, while the man on the left looks on. The background is a blurred office environment. A semi-transparent blue overlay covers the left side of the image, where the text is placed.

HEXAWARE

Audit Digital Transformation with an Automation Platform

How Hexaware enabled a Big4 firm to automate repetitive
audit processes and achieve global efficiency

Case study

Client

| Client

- Challenge
- Solution
- Benefits
- Summary

A Global Leader in Audit

The client is a professional services firm, part of the Big4, with expertise in audit, tax, consulting, and advisory services. With a globally distributed workforce, the firm sought to drive digital transformation of its audit process to reduce inefficiencies and support scalability.



Challenge

Client

| **Challenge**

Solution

Benefits

Summary

Manual, Repetitive, and Time-Consuming Audit Workflows

Auditors spent 2–5 hours daily on standardized, repetitive tasks like financial document validation and confirmation processes. These manual steps slowed audits, increased costs, and reduced audit efficiency.

Key challenges included:

- Excessive hours wasted on repetitive tasks
- High operational costs due to limited audit automation
- Fragmented workflow across auditors and clients
- Lack of a scalable automation platform



Solution

Client

Challenge

| **Solution**

Benefits

Summary

Audit Process Automation via a Digital Platform

Hexaware developed an automation platform to standardize and digitize critical audit processes:

- **Audit Digitization:** Automated AR & AP processes, financial document extraction, and confirmation steps
- **Workflow Standardization:** Built dashboards for real-time status tracking and streamlined approvals
- **Process Automation:** Introduced audit process automation for emails, validations, and evidence generation
- **Scalable and Multilingual:** Enabled deployment across 127 countries with support for 22+ languages



Benefits

Client

Challenge

Solution

| **Benefits**

Summary

Driving Global Audit Efficiency

- **Time Savings:** ~70,000 work hours saved daily across consultant workforce
- **Automation Impact:** Automated 5 key manual processes, saving 2–5 hours for each auditor
- **Global Scale:** Deployment in 127 countries, supporting 22+ languages
- **Workforce Enablement:** Potential to serve 100,000 auditors globally



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Hexaware partnered with the client to enable audit automation through a globally scalable automation platform. By digitizing repetitive tasks, streamlining workflow, and driving audit process automation, the client achieved massive time savings, reduced costs, and empowered 100,000 auditors worldwide with a future-ready audit model.



Digitize. Automate. Scale.

Hexaware empowers enterprises with audit automation platforms to boost audit efficiency and achieve global scale.

Contact us at marketing@hexaware.com

About Hexaware

Hexaware is a global technology and business process services company. Every day, Hexawarians wake up with a singular purpose: to create smiles through great people and technology. With this purpose gaining momentum, we are well on our way to realizing our vision of being the most loved digital transformation partner in the world. We also seek to protect the planet and build a better tomorrow for our customers, employees, partners, investors, and the communities in which we operate.

With offices across the world, we empower enterprises to realize digital transformation at scale and speed by partnering with them to build, transform, run, and optimize their technology and business processes.

Learn more about Hexaware at www.hexaware.com.

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