

HEXAWARE

Web-Based Audit Tool Replacing Legacy Platform for Improved User Experience

How Hexaware helped a Big 4 firm transition from a desktop based audit tool to a modern web-based audit solution with Azure cloud services

Case study



Client

| Client

- Challenge
- Solution
- Benefits
- Summary

A Big 4 Professional Services Firm

The client is a global provider of tax and audit services, seeking to modernize its audit processes. With rising inefficiencies in managing audit content, the firm required a compliant and scalable audit solution to ensure consistency and performance.



Challenge

- Client
- Challenge**
- Solution
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Outdated Desktop Tool and Operational Inefficiencies

The client faced major roadblocks in audit management due to its legacy platform:

- Delays in accessing audit content across networks
- Limited offline functionality reduced flexibility for auditors
- Reliance on non-standardized processes weakened compliance and consistency



Solution

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Web-Based Audit Tool on Azure Cloud Services

Hexaware developed a modern, browser-based audit tool to replace the outdated legacy application. Built on Azure cloud services, the solution improved efficiency, reliability, and scalability.

Solution Highlights

- Developed a web-based version of the audit tool to enable legacy platform replacement with higher scalability and reliability
- Built 17 support tools to strengthen admin tasks, improve audit management, and integrate applications for unified functionality
- Incorporated offline capabilities and a content retrieval mechanism to ensure faster access to audit content
- Upgraded the presentation layer with a responsive design for seamless performance across devices
- Enabled concurrency, centralized logging, and audit trail maintenance
- Optimized service call interactions for system responsiveness and improved user experience



Benefits

Client

Challenge

Solution

Benefits

Summary

Delivering Modern and Scalable Audit Management

The new web-based audit tool enabled a future-ready audit environment, improving access and functionality across global teams:

- Improved the content-retrieving mechanism
- Enhanced service call interaction and responsiveness
- Delivered improved user experience with HTML5 standards and best practices



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By modernizing its audit tool with a web-based architecture, Hexaware helped the client achieve legacy platform replacement, seamless audit content access, and consistent performance. The new audit solution, built on Azure cloud services, transformed global audit management with reliability and scalability at its core.



Modernize. Standardize. Transform.

Hexaware empowers professional services firms with web-based audit tools that improve user experience and scale with Azure cloud services. Contact us at **marketing@hexaware.com** to get started.

About Hexaware

Hexaware is a global technology and business process services company. Every day, Hexawarians wake up with a singular purpose: to create smiles through great people and technology. With this purpose gaining momentum, we are well on our way to realizing our vision of being the most loved digital transformation partner in the world. We also seek to protect the planet and build a better tomorrow for our customers, employees, partners, investors, and the communities in which we operate.

With offices across the world, we empower enterprises to realize digital transformation at scale and speed by partnering with them to build, transform, run, and optimize their technology and business processes.

Learn more about Hexaware at <https://www.hexaware.com>.

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