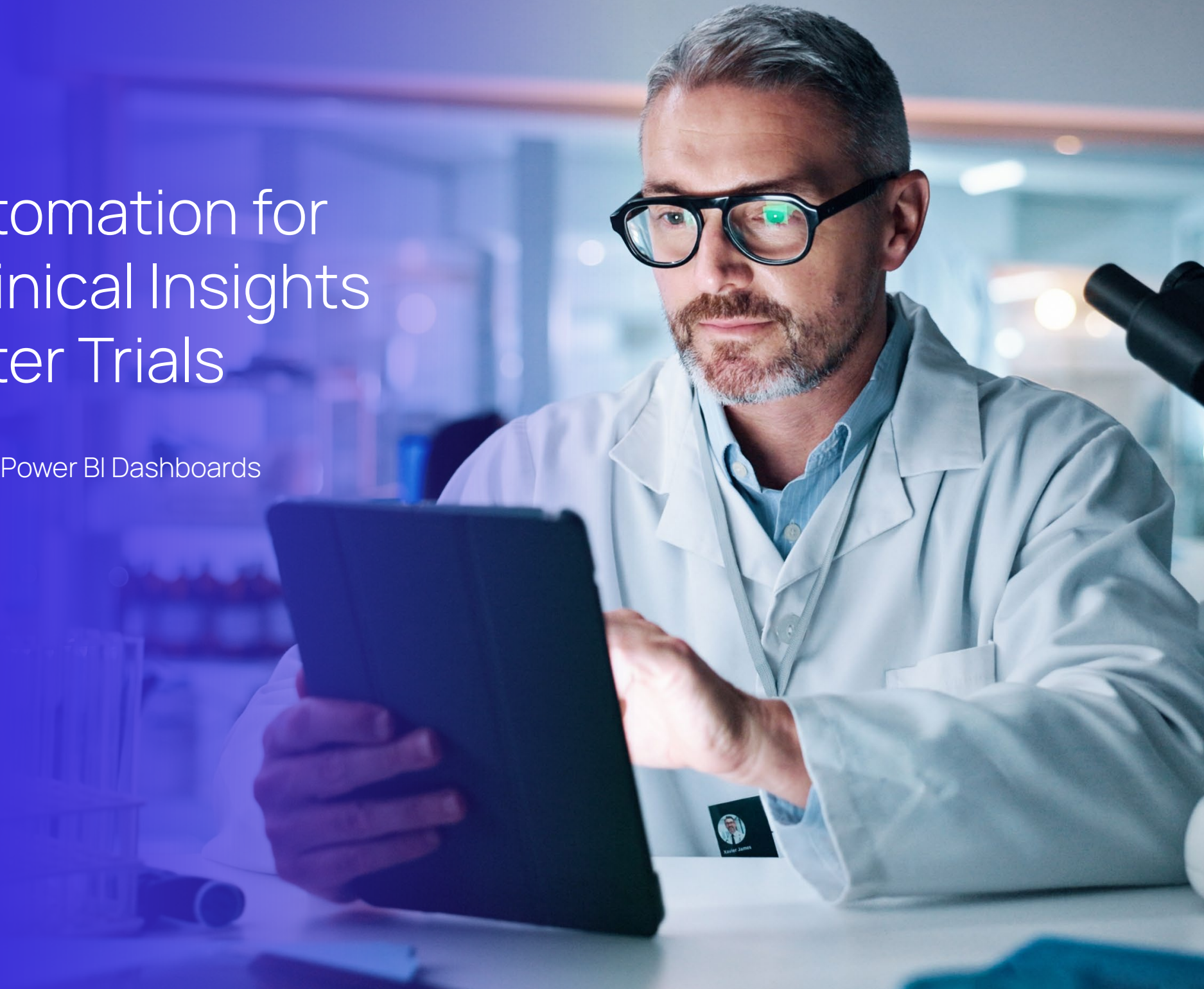


HEXAWARE

Clinical Data Automation for Transforming Clinical Insights for Faster, Smarter Trials

Driving Clinical Data Excellence with Power BI Dashboards

Case study



Client

| Client

- Challenge
- Solution
- Benefits
- Summary

A Global Life Sciences Leader

A leading life sciences organization running critical Phase 2 and Phase 3 studies needed sharper oversight. With patient safety and trial efficiency at stake, their teams required accurate, real-time insights to keep operations on track.



Challenge

Client

Challenge

Solution

Benefits

Summary

Data Without Direction

Despite access to vast amounts of clinical trial data, the organization struggled to make it meaningful. Key challenges included:

- No agile methodology for timely oversight.
- Lack of a robust BI system for consistent reporting.
- Poor visibility into site enrollment, patient retention, open queries, and source data verification.

The result was slow decision-making, operational inefficiencies, and leadership's lack of trust in the data driving critical trial outcomes.



Solution

- Client
- Challenge
- Solution**
- Benefits
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CDAaaS-Powered Clinical Trial Analytics

Hexaware partnered with the organization to deploy Clinical Data Automation as a Solution (CDAaaS), a scalable framework designed to transform raw data into actionable intelligence. The solution included:

- **Customized Power BI dashboards** with role-based insights into operational and clinical performance.
- **Integrated data pipelines** that seamlessly connected multiple systems, ensuring data was accurate and refreshed in real time.
- **End-to-end consultation and migration support**, easing adoption while future-proofing reporting capabilities.

With CDAaaS in place, the organization turned fragmented data streams into trusted, decision-ready insights.



Benefits

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From Uncertainty to Impact

The transformation delivered clear, measurable results:

20%
faster data collection, reducing trial cycle times.

30%
fewer pipeline issues, driving resilience and reliability.

45%
higher dashboard usage, proving adoption and trust in data.

57%
improvement in IT CSAT scores, reflecting user satisfaction with clinical servicing.

Beyond numbers, CDAaaS empowered teams with confidence. Leaders no longer questioned their reports—they acted on them.



Summary

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| Summary

Clinical Excellence Redefined

By adopting Hexaware’s CDAAAaaS, the organization moved from fragmented, unreliable systems to a culture of trust and speed. With fresher insights, improved adoption, and stronger satisfaction scores, they achieved operational excellence. What once slowed down trials now accelerates them, delivering measurable impact where it matters most—patient safety and trial success.



Ready to accelerate your clinical trials with CDAAaaS?

Reach out to us at marketing@hexaware.com to start the conversation.

About Hexaware

Hexaware is a global technology and business process services company. Every day, Hexawarians wake up with a singular purpose: to create smiles through great people and technology. With this purpose gaining momentum, we are well on our way to realizing our vision of being the most loved digital transformation partner in the world. We also seek to protect the planet and build a better tomorrow for our customers, employees, partners, investors, and the communities in which we operate.

With offices across the world, we empower enterprises to realize digital transformation at scale and speed by partnering with them to build, transform, run, and optimize their technology and business processes.

Learn more about Hexaware at <https://www.hexaware.com>.

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