

HEXAWARE

Intelligent Denials Management.
Proactive Revenue Protection.

AI-Powered Claim Denial Management in Healthcare

Flyer



Healthcare providers are facing unprecedented revenue pressure.

- 10–15% of claims denied on first submission
- Up to 65% of denials are preventable
- Increasing payer policy complexity and Medicare Advantage rules
- Manual workflows and siloed data driving rework and burnout

Denials today don't just delay reimbursement. They erode margin, strain RCM teams, and expose organizations to financial volatility. Hexaware's AI-powered claim denials intelligence solution converts these challenges into a measurable advantage.

Introducing Hexaware's Intelligent Claim denial solution

Built specifically for healthcare Revenue Cycle Management (RCM) teams, Hexaware's AI-powered healthcare claim denials management solution leverages secure Microsoft Azure cloud infrastructure to embed intelligence directly into the claims lifecycle. It transforms denial management from reactive follow-up into proactive revenue protection.

The AI claim denial solution predicts risk, prevents avoidable errors, and prioritizes high-impact claims before submission, improving clean claim rates and accelerating reimbursement.

From Denial Management to Denial Intelligence

AI-powered claim denial management solution converts fragmented claims operations into a continuous, closed-loop intelligence system that learns and improves over time.

For Claims Analysts – Operational Precision

- Real-time claim-level denial risk scoring (High / Medium / Low)
- Payer-specific coding, modifier, and documentation recommendations
- Pre-submission risk alerts to reduce rework
- Intelligent edits to improve first-pass acceptance

Result: Fewer avoidable denials. Less manual review. Faster clean claims.

For RCM Leaders – Strategic Visibility

- Enterprise-wide denial trend and root-cause analysis
- Financial exposure quantification by payer and specialty
- Data-driven prioritization of high-impact interventions
- AI-powered dashboards for faster decision-making

Result: Smarter resource allocation and stronger revenue performance.

Continuous Self-learning Engine

Our AI solution for claim denial management evolves with your revenue cycle.

- Self-improving models that adapt to payer rule changes
- Closed-loop learning from appeal outcomes
- Scalable enterprise architecture

Claim denial prevention becomes smarter with every claim processed.

Secure, Scalable AI Architecture

Built on a cloud-native Azure platform with ML and LLM capabilities:

- FHIR-based, HL7/X12-compliant interoperability
- Seamless integration across EHRs, payers, and RCM systems
- HIPAA-compliant security with encryption, RBAC, audit trails
- Explainable AI governance with multi-agent orchestration

Built for compliance. Designed for scale. Engineered for healthcare.

Measurable Business Impact

Providers using AI-driven denial intelligence can achieve:

- 25–30% productivity gain for RCM analysts
- 15–25% reduction in rework and appeals
- 5–10% improvement in clean claim rate
- 20–35% reduction in preventable denials
- Lower cost to collect and improved staff satisfaction

Strengthen Financial Performance with Intelligent Claims Operations

Hexaware's AI claim denial solution enables providers to move from reactive denial management to proactive, AI-driven revenue protection, helping organizations safeguard cash flow while reducing administrative burden.



Ready to transform claim denial management into denial intelligence?

Contact marketing@hexaware.com to request a demo.

About Hexaware

Hexaware is a global technology and business process services company. Every day, Hexawarians wake up with a singular purpose: to create smiles through great people and technology. With this purpose gaining momentum, we are well on our way to realizing our vision of being the most loved digital transformation partner in the world. We also seek to protect the planet and build a better tomorrow for our customers, employees, partners, investors, and the communities in which we operate. With offices across the world, we empower enterprises to realize digital transformation at scale and speed by partnering with them to build, transform, run, and optimize their technology and business processes.