



Technology, Products, & Platforms

Enterprise LLM Evaluation Services for Business-Ready AI

Deploying the Right AI—From Day One for
Tech and Gaming Enterprises



AI Is Easy to Start. Hard to Scale.

AI adoption is accelerating, but without robust LLM Evaluation Services, enterprises face hidden risks across cost, performance, safety, and compliance.

Hexaware's Enterprise LLM Evaluation Services help organizations move from pilots to production by combining structured LLM testing, real-world evaluation, and continuous LLM monitoring—so AI decisions are reliable, defensible, and business-ready.

Our approach ensures the right AI model selection, optimized cost and performance, and long-term operational confidence.

Why Standard LLM Evaluation Falls Short

Most organizations rely on baseline checks such as hallucination rates, latency, and generic benchmarks. While useful, these alone don't support enterprise deployment.

What's missing:

- No link to measurable business impact
- Limited visibility into real production failures
- Insufficient AI model safety evaluation
- No ongoing LLM lifecycle management as models and usage evolve

Enterprises need a deeper evaluation that reflects how LLMs operate in production environments, not just in test labs.



Enterprise-Grade LLM Evaluation—What We Deliver

Hexaware's services are designed for real enterprise workloads, complex ecosystems, and regulatory scrutiny.

Production-Focused LLM Testing & Forensics

- Root-cause analysis of failures across prompts, data, pipelines, and orchestration
- Actionable remediation plans with quantified business impact

AI Hallucination Prevention & Safety

- Advanced AI model safety evaluation across edge and adversarial scenarios
- Proactive AI hallucination prevention before production rollout

AI Model Benchmarking & Selection

- Use-case-specific AI model benchmarking beyond generic leaderboards
- Data-driven AI model selection based on accuracy, latency, and cost trade-offs

LLM Performance & Cost Optimization

- Continuous LLM performance optimization across throughput and scalability
- Ongoing LLM cost optimization driven by real usage patterns and TCO analysis

LLM Monitoring & Drift Management

- Always-on LLM monitoring to detect quality, behavior, and cost drift
- Predictive recommendations aligned to enterprise change cycles

Security, Compliance & Governance

- Industry-aligned LLM security and compliance validation (HIPAA, SOC 2, GDPR, etc.)
- Automated compliance testing and audit-ready artifacts

Why Hexaware?

Confident AI Model Selection

Make defensible decisions grounded in enterprise data, real workloads, and total cost of ownership.

Reduced Operational & Regulatory Risk

Identify production failures, safety gaps, and compliance issues before they impact the business.

Controlled and Predictable AI Costs

Ongoing LLM cost-optimization and orchestration strategies keep spend aligned with value.

Sustained Production Performance

Continuous LLM monitoring, optimization, and lifecycle management ensure AI performance holds over time.

Build AI That Holds Up in Production

Hexaware helps enterprises deploy LLMs that are accurate, secure, compliant, and cost-effective.

From Enterprise LLM Evaluation Services and LLM testing to LLM lifecycle management, monitoring, and optimization, we ensure your AI investments deliver long-term business value.

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About Hexaware

Hexaware is a global technology and business process services company. Every day, Hexawarians wake up with a singular purpose: to create smiles through great people and technology. With this purpose gaining momentum, we are well on our way to realizing our vision of being the most loved digital transformation partner in the world. We also seek to protect the planet and build a better tomorrow for our customers, employees, partners, investors, and the communities in which we operate.

With offices across the world, we empower enterprises to realize digital transformation at scale and speed by partnering with them to build, transform, run, and optimize their technology and business processes.

Learn more about Hexaware at <https://www.hexaware.com>.

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