

AI-Ready Data Foundation for Healthcare Payers

From Legacy Debt to AI-Driven Operations — Without the Multi-Year Overhaul

Flyer



85% of AI Initiatives Stall — Because the Data Foundation Isn't Ready

Healthcare payers are racing to adopt AI, yet legacy data warehouses, fragmented consumption layers, and spiraling cloud costs are creating a technical debt trap that blocks real innovation. CMS interoperability mandates and value-based care models demand real-time data fluidity — while most organizations remain stuck maintaining brittle pipelines and running manual HEDIS cycles that take weeks, not hours.

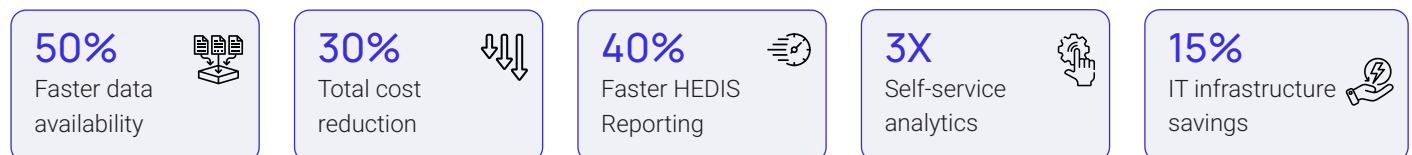
Sounds Familiar?

- Legacy data warehouses that are costly, rigid, and slow to change
- Siloed member, provider, claims, clinical, and appeals data
- Slow HEDIS, compliance, and regulatory reporting cycles
- Reactive DataOps and platform operations with limited observability
- Spiraling cloud costs with no ROI visibility
- FHIR compliance bolted on, not built in
- Data teams stuck in reactive, ticket-taking mode

We've Solved This. For a Major US Healthcare Payer. End-to-End.

Hexaware partnered with a leading US payer to execute one of the most comprehensive healthcare payer data transformations in the industry — migrating their entire legacy warehouse to Azure Databricks, building purpose-designed data hubs for every value stream, and deploying AI-first DataOps managed services.

Results:



How We Deliver It: The Transformation Journey

A structured, low-risk path from legacy chaos to AI-ready operations — executed in five proven phases.

1. Legacy DW Migration
2. Azure Databricks Lakehouse
3. Value Stream Hubs
4. AI-First DataOps
5. Managed Operations

What We Deliver: The Full Capability Framework

Six deeply integrated capabilities for an AI-Ready Data Foundation that stay with your organization long after go-live.

Cloud Data Lakehouse Modernize your legacy DW to a scalable Azure Databricks + Delta Lake architecture built for AI workloads. Azure Databricks Delta Lake	Value Stream Hubs Purpose-built data hubs for every major payer domain – HEDIS, Claims, and Member 360. HEDIS CMS FHIR	Modern DataOps AI-first managed services for Lakehouse and legacy assets, automated by Amaze®. Amaze® Auto-Healing
FinOps for Cloud Continuous cost governance and compute optimization delivering up to 40% savings. Cost Governance Chargeback	E2E Observability Full visibility into Enterprise Data Office health, SLAs, and Critical Data Elements – always on. Data Health SLA Monitoring	EDO Operations Unified Platform Ops + Data Ops powered by Tensai® AIOps – proactive, self-healing, and always on. Tensai® AIOps

What Sets Us Apart

Hexaware brings healthcare payer expertise together with strong Databricks execution depth:

- Gold Databricks Services Partner
- 1000+ Databricks Certifications
- 500+ Professional certifications
- 50+ Databricks Champion Recognitions
- Selected Partner in the Databricks Delivery Provider Program
- Among the Few Partners Certified in Mosaic AI

AI-First Amaze® – Automation at Scale We automate 60% of the transformation effort using Amaze® AI, reducing risk and compressing timelines significantly.	AIOps Tensai® – Self-Healing Pipelines Predictive self-healing cuts pipeline incident volume by 40% and mean time to recovery by 50%.	Domain Healthcare Payer DNA Deep expertise in HEDIS, FHIR, and Value-Based Care ensures your data foundation speaks the language of healthcare.
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Your Path Forward

Assessment 1 (2 Weeks) Current state analysis, gap assessment, and value stream mapping. Transformation Roadmap	Workshop 2 (3 Days) Co-creation session to design target architecture and tech stacks. Solution Blueprint	Pilot 3 (8-12 Weeks) Rapid MVP of one value stream hub to prove business value. Proof of Value
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Your Competitors Are Already Building the Foundation. Don't Let Data Be the Reason You Fall Behind. Reach out to our healthcare team at marketing@hexaware.com

About Hexaware

Hexaware is a global technology and business process services company. Every day, Hexawarians wake up with a singular purpose: to create smiles through great people and technology. With this purpose gaining momentum, we are well on our way to realizing our vision of being the most loved digital transformation partner in the world. We also seek to protect the planet and build a better tomorrow for our customers, employees, partners, investors, and the communities in which we operate.

With offices across the world, we empower enterprises to realize digital transformation at scale and speed by partnering with them to build, transform, run, and optimize their technology and business processes.

Learn more about Hexaware at <https://www.hexaware.com>.

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