

Technology, Products, & Platforms

AI-powered Engineering and Operations Services for Technology, Product, and Platform Enterprises

Build Fast. Run Lean. Scale Strong.



Engineering, Operations, and Digital Services for the AI Economy

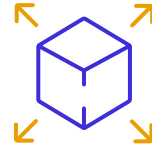
Hexaware partners with technology enterprises to deliver AI-powered engineering and operations services, accelerate modernization, scale operations, and drive measurable outcomes in the AI economy.



Launch faster



Operate Reliably



Adapt at Scale

Our approach combines innovation with practical execution to help businesses stay ahead in a rapidly evolving digital landscape.

Transformative Focus Areas

Product Quality Experience	Product Modernization	Managed Cloud Operations	Managed Event Platforms	High-Tech Manufacturing	Business Operations
Accelerate releases with AI-driven testing and automation	Modernize legacy platforms using cloud-native architectures	Run 24/7 managed cloud environments	Scale real-time, event-driven architectures	Power precision manufacturing with AI-driven MES	Streamline processes through intelligent automation
Achieve faster cycles without compromising reliability	Enable agility and future readiness	Achieve 99.99% uptime	Support high-throughput operations	Enable autonomous factory operations	Achieve 20% higher CSAT
	Proven in large-scale DB and MES transformations	Optimize cost and performance across multi-cloud and hybrid landscapes	Ensure resilient infrastructure for mission-critical workloads	Improve efficiency and innovation on the shop floor	Resolve issues 18% faster while reducing operational overhead

Segments We Serve

Hyperscalers

Scale global operations with resilient, high-performance engineering and managed services

ISVs & SaaS

Scale global operations with resilient, high-performance engineering and managed services

Platform Providers (PaaS)

Optimize platform reliability and scalability for seamless service delivery and growth

Semiconductor & Hi-Tech Manufacturing

Drive precision, automation, and efficiency in advanced manufacturing environments

Consumer Electronics & Gaming

Enhance user engagement and product quality for next-generation digital experiences

AI Solutions at a Glance

- **Autonomous Factory Operations:** Automate manufacturing processes for improved precision and efficiency
- **AI Engineering:** Build enterprise-grade AI solutions designed for real-world impact
- **Voice AI Training:** Advance voice recognition through scalable and robust training
- **AI Evaluations:** Assess and optimize AI systems for performance and reliability
- **Agentic Integration:** Embed AI agents seamlessly into business workflows

Success Stories

Streamlining Testing for a Messaging App	• Reduced defects by 80% • Improved test execution productivity by 45% • Accelerated release cycles by 30%
Transforming Network Operations	• Achieved 99.99% uptime • Delivered 4.7/5 CSAT • Enabled seamless 24x7 global operations
Enhancing Customer Retention for a Software Leader	• Increased CSAT by 12.3% • Improved auto-renewal rates to 72% • Raised average order value to \$2,500

Hexaware empowers technology and gaming enterprises to accelerate, modernize, and scale with measurable outcomes—delivering speed, reliability, and competitive advantage in the AI economy.

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About Hexaware

Hexaware is a global technology and business process services company. Every day, Hexawarians wake up with a singular purpose: to create smiles through great people and technology. With this purpose gaining momentum, we are well on our way to realizing our vision of being the most loved digital transformation partner in the world. We also seek to protect the planet and build a better tomorrow for our customers, employees, partners, investors, and the communities in which we operate.

With offices across the world, we empower enterprises to realize digital transformation at scale and speed by partnering with them to build, transform, run, and optimize their technology and business processes.