



Enterprise Platform Services

Build the Next Wave of SAP Innovation

Flyer



AI & SAP BTP: Intelligent Automation and Cloud-Native Transformation for Real Business Impact

Modern enterprises need to innovate faster without adding complexity to the core. AI and SAP Business Technology Platform make that possible.

Hexaware helps organizations use AI and SAP BTP to modernize processes, automate workflows, extend SAP capabilities, and unlock real-time insights. From conversational agents and finance automation to integration, analytics, and industry-specific platforms, we help you turn intelligent technology into measurable business value.

Why AI & SAP BTP?

AI That Works Where the Business Works

AI can automate complex workflows, improve decision-making, detect anomalies, and deliver intelligent, context-aware experiences across functions.

BTP That Extends Without Disrupting the Core

SAP BTP brings development, automation, analytics, and integration together in one platform, helping enterprises modernize operations while keeping the SAP core clean.

Innovation at Enterprise Scale

Hexaware designs secure, scalable, and compliant solutions that can support business-critical operations across industries.

What Hexaware Helps You Build

- Conversational AI and virtual agents
- Security and compliance automation
- Intelligent data migration solutions
- HR transformation with GenAI
- AI-driven finance automation
- Industry-specific AI accelerators
- BTP-based application modernization
- Low-code/no-code applications
- Workflow automation and orchestration
- Integration Suite and API-based connectivity
- Advanced analytics and dashboarding with SAP Analytics Cloud
- Industry-centric custom platforms on SAP BTP

What's in It for You?

Hexaware's AI and SAP BTP solutions help enterprises:



Automate repetitive and complex workflows



Improve financial accuracy with automated 3-way matching



Enable real-time analytics and decision intelligence



Simplify employee and customer experiences



Accelerate cloud-native extensions and integrations



Scale AI agents across business cycles



Strengthen security, compliance, and interoperability

Real Stories. Real Impact.

70% Reduction in Manual Coordination for a Global Chemical Manufacturer

A leading global chemical manufacturer partnered with Hexaware to deploy an AI-powered conversational agent on SAP BTP.

The solution delivered real-time, context-aware order and delivery tracking for customers. Hexaware also modernized the Order Management Cockpit and Supplier Portal, consolidating vendor, shipment, and dealership data into a unified system of record.

Results:

70% reduction in manual supplier coordination effort

70% reduction in customer service effort

AI-powered self-service for order and delivery tracking

Unified visibility across vendor, shipment, and dealership data

40% Reduction in Operational Overhead for a European Bank

A leading European bank partnered with Hexaware for enterprise analytics, planning, and SAP transformation.

Hexaware implemented SAP Business Data Cloud using Datasphere and SAP Analytics Cloud, with integrated planning across Finance, HR, Risk, and Treasury. The program enabled real-time dashboards and scenario-based forecasting.

Hexaware also migrated 4,000+ employees from SAP ECC to SAP SuccessFactors using Amaze® for ERP, alongside S/4HANA and BTP modernization.

Results:

30% faster financial and regulatory reporting

25% faster planning approval cycles

40% reduction in operational overhead

Modernized SAP, analytics, and planning foundation

Innovate Faster. Keep the Core Clean.

AI and SAP BTP can help you modernize the business without creating more complexity. Hexaware can help you identify the right use cases, build the right solutions, and scale what works.

Ready to turn AI and SAP BTP into business value?

Let's talk. Email us at marketing@hexaware.com

About Hexaware

Hexaware is a global technology and business process services company. Every day, Hexawarians wake up with a singular purpose: to create smiles through great people and technology. With offices across the world, we empower enterprises worldwide to realize digital transformation at scale and speed by partnering with them to build, transform, run, and optimize their technology and business processes.