

ISG Star of Excellence™



★★★

CLIENT CHAMPION

HEXAWARE

Overall CX Score

88

Client responses 64

ISG Quote



Hexaware's approach to transformation reflects a balance of human-centered design and intelligent orchestration, enabling enterprises to deepen engagement. Anchored by platforms such as Amaze, Tensai, and H.A.R.V.I.S., that learn, personalize, and evolve, Hexaware reimagines fragmented journeys into adaptive experiences. Hexaware's flexible engagements strong demonstrates skin in the game and traits of partnership.

Client Quote



"Hexaware operates like an extension of our team, adaptable, responsive, and solution-oriented, delivering quality work and leveraging automation and AI to drive efficiency and value."

AREAS OF EXCELLENCE

Execution & Delivery

87.7



People & Culture Fit

91.2



Governance & Compliance

90.2



Innovation & Thought Leadership

80.9



Business Continuity & Flexibility

91.4



Collaboration & Transparency

90.4



High; Med, Low

Star of Excellence™ Program Highlights

~790+

Unique Evaluations

~240+

Provider Participation

~2950+

Client Nominations