

Global Capability Centers

Build-Operate-Transfer GCCs for Global Enterprises

Flyer



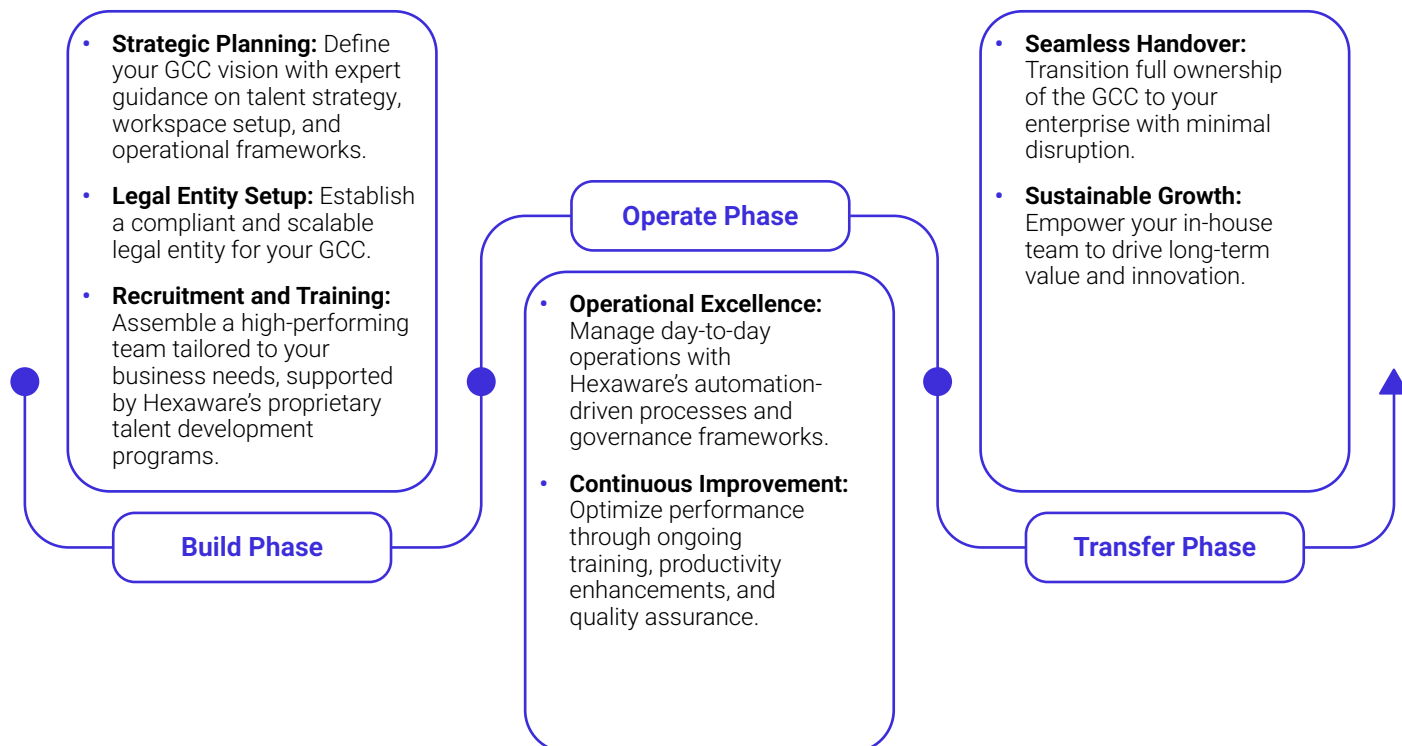
Create a global asset you eventually own.

Hexaware's build-operate-transfer model for global capability centers (BOT model for GCCs) is a proven, risk-free approach to building and scaling high-performing offshore centers. By combining Hexaware's automation and AI-first platform capabilities with SMC Squared's proven expertise in GCC transformation, we deliver a seamless journey from setup to full ownership.

Our BOT GCC solutions empower enterprises to achieve operational excellence, digital transformation, and sustainable growth while unlocking cost efficiencies and driving innovation at the core of their global operations.

From Build to Ownership in 3 Years: The BOT GCC Journey

Our build-operate-transfer model for enterprises gives you a fully operational, branded GCC—with the option to take full ownership after three years, at no upfront capital investment.



What sets our BOT GCCs apart from others? Turn the page to find out the answer.

Why Choose Hexaware's BOT Enterprise GCC Solutions?

A successful build-operate-transfer GCC requires more than a seamless transition. That's why Hexaware adds a critical step: **Optimize**. Throughout the engagement, we actively refine your talent strategy, cost structure, and GCC operating model—ensuring you inherit a stronger GCC than the one you started with.

Risk-free Engagement with Seamless Transition

- Build your GCC with no upfront investment and transition to full ownership with ease.
- Structured setup, performance optimization, and smooth handover under tight governance.

Cost Efficiency and Savings

- Achieve up to 42% cost savings compared to US contractors or traditional offshore options.
- Post-transition savings of up to 35% through optimized operations and automation.

Tailored GCC Talent Solutions

- Custom recruit-to-fit teams built through a proprietary GCC talent acquisition and workforce development framework.
- Higher employee engagement and average retention rate of 90%, ensuring long-term value for your talent assets.

Enterprise Culture Embedded

- Make your GCC feel like an integral part of your enterprise.
- Embed operating rhythms, expectations, and domain context to ensure alignment with your organization's goals.

AI-first and Automation-driven Operations

- Leverage Hexaware's proprietary automation tools and AI-first technology to streamline processes and enhance productivity.
- Drive digital innovation and operational excellence at the core of your GCC.

Micro and Nano GCC Expertise

- Set up focused, distributed GCC hubs tailored to specific needs.
- Launch specialized centers around AI, data, engineering, operations, or domain-specific requirements.
- Build smaller, agile teams for faster value delivery and innovation.

Ideal For

Organizations that want the long-term strategic and cost advantages of a wholly owned GCC, but prefer an experienced partner to de-risk the build and run it until they're ready to take over.

Build Your GCC and Own It—On Your Own Terms.

20+ Years of GCC Expertise

Launch a fully operational GCC with talent, governance, and infrastructure already in place. Hexaware's BOT model global capability center helps you build faster, reduce execution risk, and transition to full ownership with a GCC designed around your business and growth objectives.

Contact us today to learn more: marketing@hexaware.com.

About Hexaware

Hexaware is a global technology and business process services company. Every day, Hexawarians wake up with a singular purpose: to create smiles through great people and technology. With offices across the world, we empower enterprises worldwide to realize digital transformation at scale and speed by partnering with them to build, transform, run, and optimize their technology and business processes.