HEXAWARE

Technology, Products, & Platforms

Always-On Cloud with Managed Cloud Operations

Run hybrid cloud and multi-cloud platforms with less downtime, lower spend, and more time for innovation



Managed Cloud Operations from Hexaware keeps your cloud platforms always on, secure, optimized, and cost-efficient across public, private, and hybrid environments. It goes beyond infrastructure management by combining platform engineering, automation, financial operations (FinOps), site reliability engineering (SRE), AI for IT operations (AIOps), and security by design.

When Cloud Operations Slow You Down

Your cloud bill keeps rising, and you can't see why. Incidents and outages hurt your product and your users' experience. Your team spends its time running and supporting instead of innovating, and skilled 24/7 cloud talent is hard to find across Amazon Web Services (AWS), Microsoft Azure, and Google Cloud.

Common triggers: cloud costs growing faster than the business, repeated incidents or outages, missed uptime or service-level targets, stretched operations teams, expansion into multi-cloud, product launches, peak demand, and audit, compliance, or security gaps.



Results That Improve Operational Efficiency

20-35%

reduction in cloud spend through FinOps-led optimization and automation

30-50%

faster incident resolution (MTTR) using SRE and AIOps-driven monitoring

99.9%+

platform availability through proactive monitoring and resiliency engineering

40-60%

reduction in manual operations effort through automation and self-healing

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Three Ways Enterprises Put It to Work

How it works	1. Take Over 24/7 Operations End-to-end cloud operations management across hybrid cloud and multi-cloud.	2. Cut Cloud Costs FinOps-led cloud cost reduction and governance.	3. Raise Reliability SRE, AIOps, and automation that improve reliability.
What you get	Cloud Platform Operations: Round-the-clock multi-cloud operation. Cloud Security Operations: Lower audit and compliance exposure.	Cloud Cost Optimization: FinOps-led optimization and automation reduce spend. Ongoing Cost Governance: Avoids cloud waste.	Intelligent Monitoring: AIOps-driven, proactive monitoring. Self-Healing Operations: Automation reduces manual operations effort.
Challenges solved	Talent Gaps: Skilled 24/7 talent across AWS, Microsoft Azure, and Google Cloud. Compliance Pressure: Supports service-level, compliance, and security standards.	Rising Cloud Bills: Addresses cloud costs growing faster than the business. No Visibility: Addresses unexplained growth in cloud spend.	Repeated Incidents: Lower risk of outages and downtime. Stretched Teams: Frees engineering time from run activities for innovation.

Why Enterprises Choose Hexaware

- Product engineering DNA: Platform and product depth.
- Breadth: Digital, Cloud, Data, and Software Engineering.
- Scale: Large-scale multi-cloud for global enterprises.
- Automation first: AIOps, SRE, and DevOps toolchains.
- Staying power: Long-term managed services with outcome-based service levels.
- Cloud alliances: AWS, Microsoft Azure, Google Cloud
- Benchmark sources: Gartner, Flexera, IDC

Proven in Practice

- Network operations center (NOC): Support, automation, reporting dashboards.
- Circuit delivery: Management and migration.
- Business process coordination: Triage of update requests and orchestration workflow updates.
- IT service management (ITSM): Consulting and data analytics.

Start Running Your Cloud with Less Friction Today

Talk with a Hexaware expert to see where Managed Cloud Operations can lower spend and downtime for your teams. Contact us now. Zero Friction, Infinite Momentum.

About Hexaware

Hexaware is a global technology and business process services company driven by a singular purpose: to create smiles through great people and technology. Our Zero Friction Enterprise™ approach combines AI innovation with human expertise to remove the technological and operational barriers that slow business progress. Globally, we help enterprises reduce complexity, accelerate transformation, and create lasting business value.

Learn more about Hexaware at https://www.hexaware.com.

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