ISG Star of Excellence™

CLIENT CHAMPION

HEXAWARE

Overall CX Score » 92.8

Industry Average 81.7

AREAS OF EXCELLENCE

95.5 **Execution & Delivery**

97.6 **People & Culture Fit**

81.4 **Governance & Compliance**

85.8 **Innovation & Thought Leadership**

86.7 **Business Continuity & Flexibility**

98.7 **Collaboration & Transparency**

High; Med, Low

ISG Quote

Hexaware is increasingly focused on disciplined AI-led execution. The company leverages its proprietary platforms to industrialize modernization, automate operations, and connect cloud, data, engineering and workflow transformation with delivery excellence to drive measurable business outcomes for clients. Its ability to balance innovation with strong governance is what makes its narrative particularly compelling."

Client Quote

Hexaware provided strong, proactive communication & collaboration that positively impacted business outcomes across many initiatives, including Snowflake/Fiserv Credit Card data integration, ServiceNow, AWS migration, Workday, Oracle ERP, AI, and finance automation. They helped resolve data reconciliation issues, restructured delivery, implemented changes without disrupting users, met deadlines, and often exceeded expectations."

ISG Star of Excellence™

DIGITAL ENGINEERING

HEXAWARE

Overall CX Score » 96.9

Industry Average 90.6

AREAS OF EXCELLENCE

97.8 **Execution & Delivery**

98.0 **People & Culture Fit**

88.9 **Governance & Compliance**

81.0 **Innovation & Thought Leadership**

94.4 **Business Continuity & Flexibility**

96.6 **Collaboration & Transparency**

High; Med, Low

ISG Quote

Hexaware's CX recognition reflects a digital engineering model increasingly shaped by AI across the lifecycle, from product discovery and design to development, modernization, testing and operations. By combining human engineering expertise with RapidX-powered AI SMEs, automation and product-centric delivery, Hexaware is helping clients accelerate execution, unlock knowledge embedded in legacy estates and translate engineering improvements into better digital experiences and business outcomes."

Client Quote

Hexaware has done an exceptional job delivering on several of our key project priorities. Their work across compliance, operational stability, and revenue-generating initiatives has consistently translated into meaningful business outcomes. Their strong execution, operational discipline, and commitment to delivering against our objectives have made them a trusted partner. They continue to exceed our expectations."